

Isles of Scilly Inclusion Charter

Developing an inclusive culture and better services for children and young people with SEND



What is Co-Production?

- ♥ Everybody working together for the benefit of children and young people.
- 💡 Starts at the conception of ideas.
- 💬 Open, honest and transparent communication.
- 🤝 Everybody's contribution is equally valued and respected.



♥ Everybody working together for the benefit of children and young people

- Everyone is enabled and empowered.
- Everyone will feel safe and supported.
- Process will grow with the child and be appropriate.
- The process will feel effective.
- Focus on the positives.
- Children and young people always at the centre.
- Families feel that someone has got your back.

💬 Open honest and transparent communication

- It will feel easy to express your views.
- Doors will be open - not closed.
- Use language in a supportive and jargon free way.
- Enable regular check ins.
- Listening and hearing.
- Compassion and clarity.
- Say things once and be clear about information sharing.

💡 Starts at the conception of ideas.

- What is actually happening?
- Process is as important as the outcome.
- Have a clear picture of the ongoing journey.
- Overcome challenges right at the beginning.
- Processes will be reflective, dynamic, creative and flexible.

🤝 Everybody's contribution is equally valued and respected

- Barriers will not exist.
- See the person not the role.
- Being heard.
- Support each other to contribute.
- Small things matter.
- Responsive to individual need and take the time to understand needs.



Council of the
ISLES OF SCILLY

